



GSU Paperless Conversion Contest

Rules and Regulations

Greater Sudbury Utilities and affiliates (GSU)

The Contest:

For every GSU account that converts to Paperless Billing, a donation of \$10 will be made to NEO Kids Foundation. Each converted account will also be entered into a weekly random draw for a \$200 on-bill credit.

To enter the contest, account holders must go to www.gsuinc.ca/myaccount and sign up for paperless billing (e-billing). Upon conversion to paperless, GSU will make a \$10 donation to NEO Kids Foundation and automatically enter the account into the weekly random draw for a \$200 on-bill credit. No further action is required.

Contest Period: October 31, 2016 through April 30, 2017. Draws will be made following each week's conversion activities, so for conversion made during the week of October 31 – November 6, for example, the draw would be made during the week of November 7. The first weekly draw will also include any accounts that have converted to paperless billing since the promotion for conversion began Sept 4, 2016. All unsuccessful entries will remain in the pool for each weekly draw, up to and including the final draw. The final draw will be made during the week of May 1, 2017.

1. Dates/Terms/Eligibility. Greater Sudbury Utilities and/or affiliates (GSU) may change the dates and/or terms of the Contest without prior notice. GSU reserves the right to cancel a Contest without prior notice. Any material changes will be posted on its website (www.gsuinc.ca). This Contest is open to any GSU account with a service address in the GSU Ontario service territory. There is no purchase necessary to enter or win, although accounts must be active in order to receive the \$200 on-bill credit. Employees or agents of GSU and/or its affiliates, or any entity associated with the Contest, as well as members of the same household of any such employee or agent, may not receive personal gain from the weekly random draw portion of this contest, however if they convert their accounts to paperless billing, GSU will honor the commitment to make a \$10 donation to NEO Kids Foundation for that conversion. Potential Contest winners will be required to answer a skill testing question in order to be declared an official winner.

2. Prizes. Only one winner or qualifier per account for the duration of the contest. Prizes must be accepted as awarded (\$200 on-bill credit), and will not be paid out as cash. Prizes are not



transferable or exchangeable and may not be substituted. GSU will make a \$10 donation to NEO Kids Foundation for each account that converts to paperless. Any tax receipt would name GSU as the donor.. GSU assumes no responsibility or liability for damages, loss or injury resulting from acceptance or use of any prize. Odds of winning will be determined by the number of conversions/entries received.

3. Participant Conditions/Restrictions. GSU is not responsible for errors, problems or delays in the mail, telephone system or computer software that may prevent entries from reaching GSU. Decisions of GSU judges are final. All contest entries will become the property of GSU.

4. Winner Conditions/Restrictions. GSU may hold prizes for a total of 60 days. A person named on a drawn account will be required to correctly answer a time-limited, skill testing question before the prize will be awarded. If the account holder has not satisfied the requirements (skill testing question) before the 60 day period expires, an additional draw will be held and the prize award to a different account. The account holder will be responsible for any taxes, gratuities, incidentals or fees that result from the receipt and/or use of their prize. The Contest is void where prohibited by law. Anyone using fraudulent means to participate and/or win the Contest will be disqualified. Only active GSU accounts within the GSU Ontario Service Territory may participate in this contest. .

5. Release and Indemnification. In exchange for the right to participate in the Contest, each account holder agrees to release and indemnify GSU and its officers, directors, agents, parent companies, subsidiaries and employees (the "Released Parties"), from any and all claims, demands and/or causes of action of any nature or kind whatsoever, whether presently known or unknown, foreseen or unforeseen, that arise out of the participant's participation/involvement in the Contest.

6. Rules. Any violation of these rules will result in disqualification. Copies of these rules are available right here (on-line), in person at GSU's office (500 Regent St, Sudbury, Ontario) during regular business hours (Monday-Friday. 8:30am – 4:25pm) or by sending a request, along with a self-addressed stamped envelope, to GSU at: GSU, Box 250, Sudbury, ON P3E 4P1.

7. GSU and sponsors are not responsible for technical, hardware, software or telephone or other transmission failures of any kind; lost or unavailable network connections; or incomplete, garbled or delayed computer transmissions whether caused by GSU, users, third party service providers, by any equipment or programming utilized in promotions or contests, or by human error which may occur in the processing of submissions, which may limit a participant's ability to participate.

8. GSU reserves the right, in its sole discretion, to cancel or suspend a promotion or contest should a virus, bug, computer or other problem beyond the control of GSU corrupt the administration, security or proper execution of any promotion or contest, or the Internet portion



of any promotion or contest. GSU, in its sole discretion, may award prizes to entries received by alternate means..

9. Any and all federal, provincial, and local laws apply to all contests.
10. Winners' names will be posted online at www.gsuinc.ca
11. One entry per account.
12. Any additional costs related to the prize or incurred as a result of accepting the prize are the sole responsibility of the winner.
13. Prize is awarded as an on-bill credit to the account drawn only. No substitutions or transfers of prizes permitted.
14. Prize has no cash value and will not be paid out as cash.
15. There is no "ballot" for this contest. To enter the contest, account holders must go to www.gsuinc.ca/myaccount and sign up for paperless billing (e-billing). Upon conversion to paperless, GSU will make a \$10 donation to NEO Kids Foundation and automatically enter the account into the weekly random draw for a \$200 on-bill credit. No further action is required.
16. GSU may not be held responsible for any technical difficulties, for example computer equipment, software or telephone problems.
17. GSU reserves the right to supplement or change contest rules at any time. The decisions of GSU are final.
- 18 By participating in this contest, entrants agree to be bound by the official rules and regulations of the promotion. All Contest participants agree to be bound by these rules, the General Rules appearing above, as well as any (if applicable) specific individual Contest Rules and Regulations provided in addition to those provided here.