



empowering communities
le pouvoir aux communautés

 A GSU company

Agilis Networks, a division of Greater Sudbury Utilities, requires a **Help Desk Specialist** to provide first level support for technology products and applications.

The successful candidate:

- Requires a three year College diploma in Computer Systems Technology/ I.T. or equivalent;
- Possession of a valid driver's license.
- Knowledge of IP, SIP, general networking protocols and topology, email and webhosting with demonstrated ability to become proficient as appropriate.
- Requires a solid understanding of layer 1 to layer 3 network security and firewalls.
- Experience in a fibre optic network environment is an asset.
- Familiarity with fibre optic troubleshooting and maintenance.
- Excellent communication, interpersonal and analytical skills.
- Experience with programming concepts and languages would be an asset.

Interested applicants are invited to submit a detailed resume by Friday, June 8, 2018, no later than 4:30 p.m. to:

**Human Resources
Greater Sudbury Hydro Plus Inc.
P.O. Box 250
Sudbury, ON P3E 4P1
humanresources@gsuinc.ca**

We thank all applicants for their interest in our organization; however, only those applicants selected for an interview will be contacted. If you are selected to participate in the recruitment process for the position to which you have applied and require a disability-related accommodation, please notify the Human Resources Department.