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Struggling to pay your electricity bill because of COVID-19?

SUDBURY – There is new help available for residential customers who are behind in their electricity bills. The COVID-19 Energy Assistance Program (CEAP) was recently released by the Government of Ontario. Greater Sudbury Hydro is now accepting applications for the program and funding is limited, so don't delay.

The Ontario Government is providing a \$9 million fund through the program, which will provide a one-time, on-bill credit to eligible residential electricity and natural gas customers to help them catch up on their energy bills and resume regular payments.

Residential customers may be eligible for funding if they meet the criteria as indicated in the application form. Application forms can be found on Greater Sudbury Hydro's website, www.sudburyhydro.com/covid-19-update. Submitting an application does not guarantee funding. Those who require additional assistance in obtaining an application form are asked to contact the Customer Service Department at 705-675-7536 or by email at customerservice@gsuinc.ca.

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Greater Sudbury Hydro Inc. is a licensed electricity distribution company which serves customers in areas of Greater Sudbury and West Nipissing. GSHI is wholly owned by Greater Sudbury Utilities Inc.